



Date: _____

1) Are you authorized to work in the United States?	<input type="checkbox"/> Yes <input type="checkbox"/> No
2) Are you 16 years of age or older?	<input type="checkbox"/> Yes <input type="checkbox"/> No
3) Have you ever been convicted of a crime other than a minor traffic violation? If yes, please indicate disposition:	<input type="checkbox"/> Yes <input type="checkbox"/> No

PERSONAL INFORMATION *Required Information

First Name*	Last Name*	SSN*	
Home Phone*:	Work Phone:	Cell Number:	
Street Address*	City*	State*	Zip Code*

EMPLOYMENT DESIRED

Position (Select One)*

<input type="checkbox"/> Member Activities	<input type="checkbox"/> Towel Desk/ Housekeeping	<input type="checkbox"/> Front Desk	<input type="checkbox"/> Child Care
<input type="checkbox"/> Personal Trainer	<input type="checkbox"/> Group Fitness Instructor	<input type="checkbox"/> Aquatics Instructor/ Lifeguard	<input type="checkbox"/> Café Vitality

Location*	Date you can start	Desired Salary
-----------	--------------------	----------------

Ever applied/worked for us before?	If so, when?
------------------------------------	--------------

How were you referred?*	Are you employed now?	May we contact your employer?
<input type="checkbox"/> Employee <input type="checkbox"/> GLAC website <input type="checkbox"/> Other	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No

EDUCATION

	School Name and Location	# Of Years Attended	Did you Graduate?	Subjects Studied
High School				
College				
Trade, Business, or Correspondence School				

What outside activities, affiliations and/or organizations do you belong to? _____

GENERAL

Certifications*: _____

Subjects of special study or research work: _____

Special Skills: _____

Activities (Civil, Athletic, etc)

Exclude organizations, the name of which indicates the race, creed, sex, age, marital status, color or nation of origin of its members.

--

US Military or Naval Service Rank Present Membership in National Guard or Reserves

--	--	--

FORMER EMPLOYERS: List below your last 3 employers starting with last one first.*

Date (Month and Year)		Name and address of Employer	Salary	Position	Reason for Leaving
To	From				
To	From				
To	From				

Which of these jobs did you like best and why? _____

REFERENCES:

Name	Phone Number	Business	Position	Years Associated

IN CASE OF EMERGENCY PLEASE CONTACT:

Name	Address	Phone Number

I CERTIFY THAT ALL THE INFORMATION SUBMITTED BY ME ON THIS APPLICATION IS TRUE AND COMPLETE AND I UNDERSTAND THAT IF ANY FALSE INFORMATION, OMISSIONS, OR MISREPRESENTATIONS ARE DISCOVERED, MY APPLICATION MAY BE REJECTED AND IF I AM EMPLOYED, MY EMPLOYMENT MAY BE TERMINATED AT ANY TIME. IN CONSIDERATION OF MY EMPLOYMENT, I AGREE TO CONFORM TO THE COMPANY'S RULES AND REGULATIONS AND I AGREE THAT MY EMPLOYMENT AND COMPENSATION CAN BE TERMINATED, WITH OR WITHOUT CAUSE, AND WITH OR WITHOUT NOTICE, AT ANY TIME, AT EITHER MY OR THE COMPANY'S OPTION. I ALSO UNDERSTAND AND AGREE THAT THE TERMS AND CONDITIONS OF MY EMPLOYMENT MAY BE CHANGED, WITH OR WITHOUT CAUSE, AND WITH OR WITHOUT NOTICE, AT ANY TIME BY THE COMPANY. I UNDERSTAND THAT NO COMPANY REPRESENTATIVE, OTHER THAN ITS PRESIDENT, AND THEN ONLY WHEN IN WRITING AND SIGNED BY THE PRESIDENT, HAS AN AUTHORITY TO ENTER INTO ANY AGREEMENT FOR EMPLOYMENT FOR ANY SPECIFIC PERIOD OF TIME, OR TO MAKE ANY AGREEMENT CONTRARY TO THE FOREGOING.

Signature	Date
-----------	------

INSTRUCTIONS The Service Screen is designed to help determining your suitability for a career in the service industry. It is important that you answer every question. It is suggested that the **entire** Service Screen be completed in a quiet place and should be completed in 10-15 minutes. * Required fields.

1. What is the highest level of education you attempted? *

- College High School or Trade Graduate

2. Did you graduate?*

- Yes No Still Pursuing

3. What was your grade point average in your most recent schooling?*

- 2.0 - 2.5 2.6 - 3.0 3.1 - 3.5 3.6 - 4.0

4. Select the one that reflects your current situation.*

- Employed Full Time Exploring Career Choices Employed Part-Time
 Student Unemployed

5. If unemployed, how long have you been unemployed?

- 1 month 2 months 3 months 4 months 5 months or more

6. If employed, what is your current job title? _____.

7. If employed, how many years at current job? _____.

8. How much do you earn per week?*

- Less than \$100 \$100 - \$199 \$200 - \$299 \$300 - \$399 \$400 or more

9. What do you consider your current weekly earnings to be?*

- Excellent Above Average Average Below Average Poor

10. How many previous positions have you had in the customer service industry?*

- None One Two-Three Four or more

11. What is the major reason you are considering changing jobs?*

- For better advancement Need more income Don't like present job
 Don't like present boss Other _____

12. Please rate your expected proficiency working in a service environment.*

- Strong Above Average Average Below Average Low

13. What is the longest full time position you have worked for one organization.

- Never worked Full Time Less than a year 1-2 years 3 years or more

14. How would you rate your chances for advancement at your present job?*

- I'm not working Very good Good Fair Poor Very poor

15. How many full time positions have you held in the last 5 years?*

- Never worked full time 1 2 3 4 5 or more

16. How much experience do you have in the service industry?*

- None Less than 6 months 6-12 months 13-24 months More than 24 months

17. How much experience do you have in dealing directly with the customers?*

- None Less than 6 months 6-12 months 13-24 months More than 24 months

18. How much experience do you have in a hospitality position?*

- None Less than 6 months 6-12 months 13-24 months More than 24 months

INSTRUCTIONS

Here are some words that people might use to describe themselves. Please consider each item and decide how much this item applies to you.

Please respond to every item by circling the number that best matches you.

- | |
|------------------------|
| 1 = Not at all like me |
| 2 = A little like me |
| 3 = Somewhat like me |
| 4 = Moderately like me |
| 5 = Definitely like me |

- | | | | |
|-------------------------|-----------|---------------------------------|-----------|
| 1. Enterprising | 1 2 3 4 5 | 11. Fluent talker | 1 2 3 4 5 |
| 2. Entertaining | 1 2 3 4 5 | 12. Considerate | 1 2 3 4 5 |
| 3. Accepting | 1 2 3 4 5 | 13. Assertive | 1 2 3 4 5 |
| 4. Aggressive | 1 2 3 4 5 | 14. Cheerful | 1 2 3 4 5 |
| 5. Making friends | 1 2 3 4 5 | 15. Uninvolved | 1 2 3 4 5 |
| 6. Very agreeable | 1 2 3 4 5 | 16. Hard driving | 1 2 3 4 5 |
| 7. Making things happen | 1 2 3 4 5 | 17. Disliking routine | 1 2 3 4 5 |
| 8. Enthusiastic | 1 2 3 4 5 | 18. Striving to improve | 1 2 3 4 5 |
| 9. Disliking pressure | 1 2 3 4 5 | 19. Active | 1 2 3 4 5 |
| 10. Determined | 1 2 3 4 5 | 20. Working well under pressure | 1 2 3 4 5 |

INSTRUCTIONS

Here are some examples of opinions that people will often express. Please think about these statements in relation to yourself and indicate your agreement or disagreement with each statement.

Please respond to every item by circling the number that best matches you.

- | |
|-------------------------|
| 1 = Definitely Disagree |
| 2 = Slightly Disagree |
| 3 = Somewhat Agree |
| 4 = Moderately Agree |
| 5 = Definitely Agree |

- | | |
|--|-----------|
| 1. To be successful in a service position it is necessary to get customers to like me. | 1 2 3 4 5 |
| 2. Customer complaints are excellent opportunities to deliver good service. | 1 2 3 4 5 |
| 3. Few of my friends would consider a career in the service industry. | 1 2 3 4 5 |
| 4. Service representatives have a positive public image. | 1 2 3 4 5 |
| 5. Customers are often critical of service representatives. | 1 2 3 4 5 |
| 6. Service people will always be in demand. | 1 2 3 4 5 |

Thank you for completing this profile - Please fax completed form to: (248) 393-3089 or return to the Human Resources Director.